

MILITARY SURFACE DEPLOYMENT AND DISTRIBUTION COMMAND

TOPS/POWERTRACK CENTRAL WEB APPLICATION TRANSPORTATION PROVIDER (TP) USER'S MANUAL Version 2.0

September 14, 2004

Prepared for:

Military Surface Deployment and Distribution Command ATTN: SDG6-AP 200 Stovall St 9th floor, Room 9S09 Alexandria, Virginia 22332

> Prepared by: SRA International, Inc. 4300 Fair Lakes Court Fairfax, Virginia 22033-4232

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SECTION 1 INTRODUCTION

This manual provides detailed instructions for the use of Central Web Application (CWA).

1.1 CWA OVERVIEW

CWA was created to review and approve services online and to cost Personal Property shipments for electronic payment of Transportation Provider (TP) invoices via U.S. Bank/PowerTrack. In order for PowerTrack to automatically pay TP invoices, the individual items being billed must be approved and/or denied, and then independently costed by the government.

The three primary components of the CWA system are EDI Processing Engine, Web Application for the user interface, and Costing Engine (CE). The CWA database is coupled to the Transportation Operational Personal Property Standard System (TOPS)/TOPS History (THIST) database currently used for Personal Property Shipping. The coupling is via a database trigger on the THIST database that updates the CWA database with shipment information for shipments that are being paid by U.S. Bank/PowerTrack. In addition, the CWA authentication is integrated with the SDDC Electronic Transportation Acquisition (ETA) central authentication service, allowing all SDDC ETA users the ability to access CWA with their common ETA login.

1.2 OBJECTIVES

The role of the CWA is as follows:

- 1. Receive a copy of the TP invoice from PowerTrack electronically, via Electronic Data Interchange (EDI) transactions over Hypertext Transfer Protocol-Secure (HTTPS). (EDI-859 transaction)
- 2. Validate the invoices it receives from PowerTrack, and reject invoices that have erroneous data (shipment BL number, TP SCAC, origin/destination GBLOC). The CWA notifies PowerTrack of any/all errors via EDI transactions over HTTPS. (EDI-824 transaction)
- 3. Present the invoice data to the government representatives from Personal Property Shipping Office (PPSO) for individual item verification and approval. In addition, TP representatives adjust invoices and approve reports.
- 4. Generate a government cost for each approved item on the invoice, based on the item and its associated units and quantities.
- 5. Send a government-costed invoice to PowerTrack electronically, via EDI transactions over HTTPS. (EDI-858 transaction)
- 6. Receive summary payment information from PowerTrack via EDI transactions over HTTPS and store information as well as present reports. (EDI-810 transaction)

7. Provide a viewable audit for all database changes that occur during the processing of items 1 through 6 above.

1.3 REQUIREMENTS

The technical and functional requirements: design, develop, integrate, test, and deploy the CWA system. CWA will provide the following functionality:

- Data retrieval from THIST
- Web access for all user types
- Government costing/rating engine
- EDI interface with PowerTrack
- Secure access controlled by SDDC's ETA portal
- Fully functional audit module
- Management and oversight capability
- Reports generation.

1.4 USER TYPES

TP: TP users have the ability to view reports associated with their Standard Carrier Alpha Code (SCAC) as well as the ability to add and remove services for records associated with their SCAC. TP users are also able to update quantities of services as necessary. TP users are able to view the list of all shipments associated with their SCAC.

TP Multiple: TP Multiple users have the same capabilities as TP users. Additionally, they can view and act on records for multiple SCACs. TP Multiple users are able to view the list of all shipments associated with the SCACs.

TP Agent: No access at this time.

1.5 WINDOWS AND INTERNET BROWSERS

This manual uses Microsoft® Windows navigational techniques, terminology, and mouse conventions. It is assumed that the user is familiar with terms such as click, double-click, select, choose, menu, and window. If not, please check the Windows manual.

Note: The term "click" is used throughout this manual, generically, with regard to the left mouse button. If a function requires clicking the right mouse button, the manual specifically states it.

1.5.1 Standard Conventions

Because Netscape Navigator,[™] Microsoft[®] Internet Explorer and the Windows operating environment all use a Graphical User Interface (GUI) to display information, moving from task to task in the CWA primarily requires mouse work. Click on links (colored and underlined words) to move to other more definitive pages, or on buttons (graphics) that confirm entry or move to a specific page. In some cases, the user must click in a text box to enter specific information. In other areas, the user clicks on a drop down list box that allows scrolling through a list of information from which to choose. A list of standard conventions follows:

Links

Web pages do not have page numbers as references to help users find specific information as printed books do. They have links that act as direct go-to functions. The module displays links as underlined blue text. To activate a link, position the pointer anywhere over the underlined text. Notice that the normal arrowshaped pointer changes to a hand-shaped pointer, indicating an active link. Click on the text. When activated by a mouse click, the link accesses the address for the electronic page requested and displays it. Links change color when activated. In the module, they appear as underlined purple text to remind the user that the link has been previously selected. The change in color does not affect the function of the link – users can still activate it again by clicking on it. The change in color only serves as a reminder that the page displayed by the link has been viewed earlier. In this manual, links are nonfunctioning and appear as underlined, italics black text, such as Member Information.

Web Page or Screen Names Web pages, also called screens, are distinctive parts of the module. Web page names identify the process to be used.

Buttons

Buttons are connections that, when activated, complete a function, e.g., submit or search. Buttons in the module appear as three-dimensional rectangles with text inside. To activate a button, position the pointer over the text on the button and click once. Buttons are identified in this manual in brackets and bold type, such as [Submit Request].

Text Boxes

Use text boxes to enter limited information for a single field or to enter data for a search query. To enter data into text boxes, position the pointer over the text box and click. When the blinking cursor is displayed, type the data in the text box. If data is already in the field, click and drag the cursor to highlight the text and then type the new data. The new text replaces the previous information.

Drop Down List Box

A drop down list box is a text box that provides a list of information from which to choose, such as a list of the months of the year. To use a drop down list, position the pointer over the arrow to the right of the box and click once. A list drops down or pops up from the box. Locate the desired item, position the pointer over that item, and click once. The box collapses and the selected data is displayed in the box. If the box contains more data than can be displayed on one screen, a scroll bar is displayed on the right side of the box. To move up or down the list, hold the mouse button down and drag the scroll bar handle in the appropriate direction. If the first letter of the item is known, click inside the drop down list box and type that letter. The system takes the user to the first item in the list that starts with that letter. Type the same letter again and the next item in the list is displayed in the box. For example, in a drop down list box for the month, type the letter "a" and April is displayed, type "a" again and August is displayed.

Radio Buttons

Radio buttons are used when there can be more than one possible valid value but only one value can be selected. They appear as small circles to the left of the value title or name. To activate a radio button, position the pointer over the circle and click. When selected, a small black dot is displayed inside the circle. To deselect a radio button, follow the same procedure and the dot disappears from the circle.

Error Messages and Pages

During normal use, the module may display a JavaScript dialog box that indicates incorrect data has been entered. If an error box is displayed, return to the previous page by clicking **[OK]** in the dialog box.

Error pages identify specific problem(s) and recommend the user correct the listed error(s). Error pages are generated whenever **[Continue]** or **[Submit Request]** are clicked and the module has determined that the data entered is incomplete or not in the correct format. If an error page is displayed, return to the previous page by clicking **[Back]** on the browser toolbar. (See Figures 1-1 and 1-2)

1.5.2 Internet Browser Pull-Down Menus

Users can find the pull-down menus when needed just above the browser Toolbars (Figures 1-1 and 1-2) on any page.

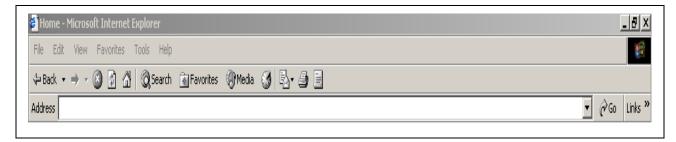


Figure 1-1. Internet Explorer Toolbar

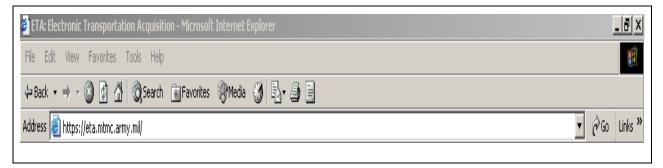


Figure 1-2. Internet Explorer Toolbar

To access the pull-down menu, click on the menu name and a list drops down. Click on the desired selection. Arrow keys can be used to move to a selection or, in some cases, type the underlined letter of the selection (use lowercase); then press [Enter].

To close a pull-down menu without selecting an item, click anywhere on the desktop or press **[Esc]**. Many of the Toolbar buttons are functions that also can be accessed through the pull-down menus.

For information on the browser's menu functions and capabilities, please consult the browser's manual or use the <u>Help/Contents</u> function on the browser's Toolbar.

1.6 CWA LOGIN PROCESS

The following sections provide instructions for logging into the CWA.

1.6.1 ETA Registration

The first step in accessing the CWA is to request a User ID and Password through the SDDC ETA web site. The Uniform Resource Locator (URL) for the server is https://eta.sddc.army.mil. There are two options to access CWA: new user and existing ETA user.

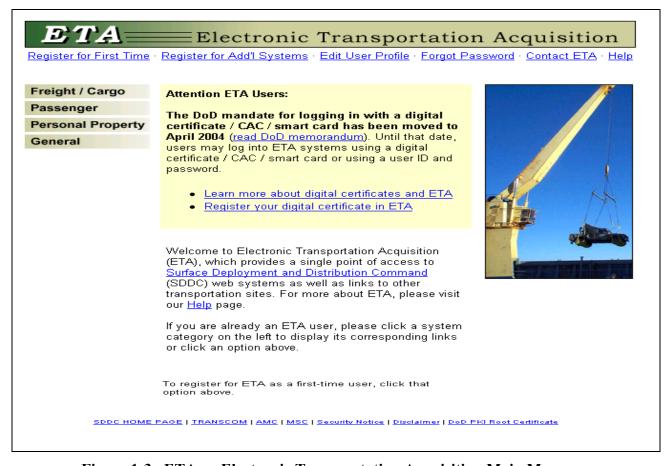


Figure 1-3. ETA — Electronic Transportation Acquisition Main Menu

1.6.1.1 New User Registration

If it is the first time a user is registering for an ETA User ID and Password, click on the <u>Register</u> <u>for First Time</u> link and the <u>New User Registration for ETA Page (1 of 2)</u> is displayed (Figure 1-4).

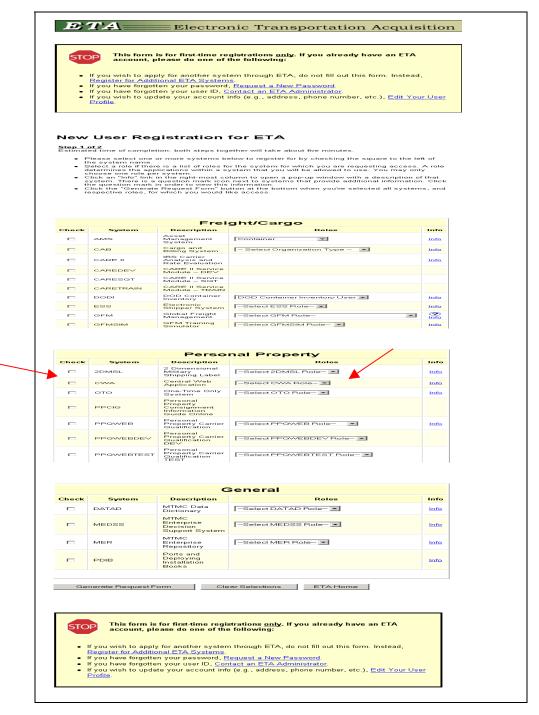


Figure 1-4. ETA Registration Page

Scroll down on either registration page until the "Personal Property" section is visible. Within this section is a line for CWA. Click in the check box to the left of "CWA" then select a role from the drop down list on the right. Once a role is selected for the system, click on [Generate Request Form] and the *New User Registration for ETA Page* (2 of 2) is displayed (Figure 1-5).

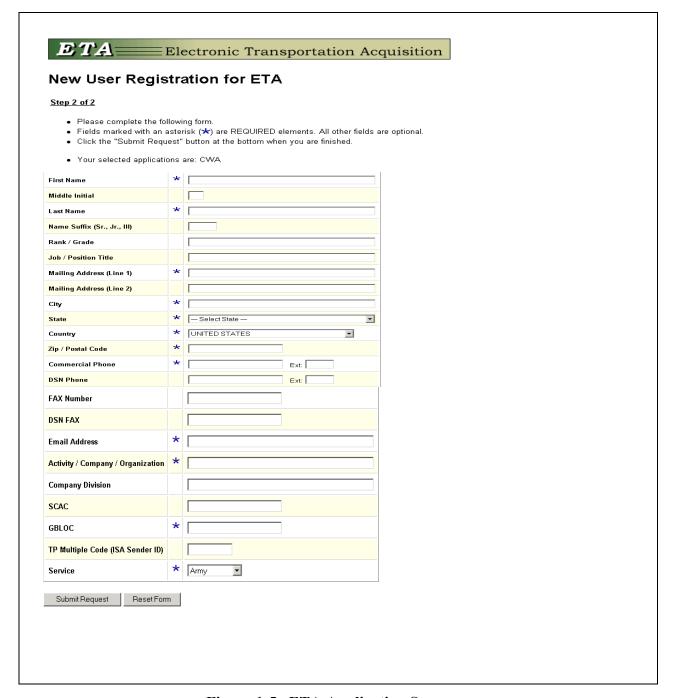


Figure 1-5. ETA Application Screen

Complete all the fields on the registration application that are marked with an asterisk (*). Be sure to enter a valid email address because passwords are provided via email messages. When all information has been entered, click on [Submit Request].

A pop-up window is displayed asking "Is this address correct: < email address >." If the information is correct, click on **[OK]**. If the information is incorrect, click on **[Cancel]**, make any needed corrections and resubmit the data.

After clicking **[OK]**, a page is displayed with a Request ID. This Request ID will become the user's ETA User ID upon approval. Make a note of the User ID that is listed on this page. Print a copy of the message if a paper copy is needed. **This page will not be accessible later**. A confirmation message containing the information on this page will be emailed. If the confirmation is not received, contact one of the ETA System Administrators.

1.6.1.2 Existing ETA User Registration

If the user has already registered on ETA for access to another system, click on the Register for Add'l Systems link, a pop-up window is displayed (Figure 1-6).

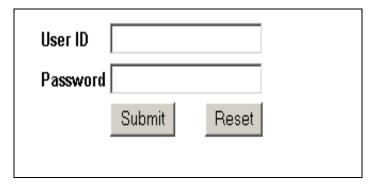


Figure 1-6. User ID and Password Screen

Enter the ETA User Name and Password and click on **[OK]**, the *Register for Additional ETA Systems Page* is displayed (Figure 1-7).

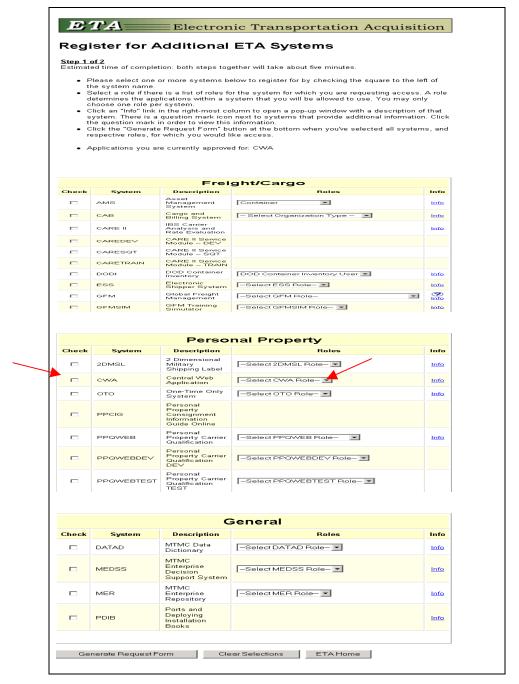


Figure 1-7. Additional Registration Screen

Scroll down on either registration page until the "Personal Property" section is visible. Within this section is a line for CWA. Click in the check box to the left of "CWA" then select a role from the drop down list on the right. Once a role is selected for the system, click on [Generate Request Form] and the Register for Additional ETA Systems Page is displayed (Figure 1-8).

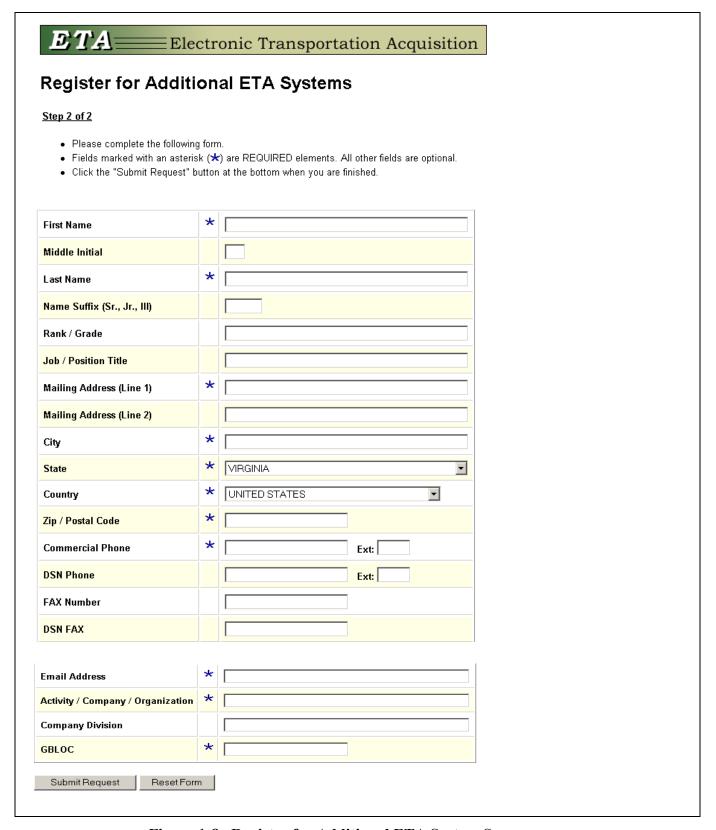


Figure 1-8. Register for Additional ETA System Screen

Complete all the fields on the registration application that are marked with an asterisk (*). Be sure to enter a valid email address because passwords are provided via email messages. When all information has been entered, click on [Submit Request].

A pop-up window is displayed asking "Is this address correct: < email address >." If the information is correct, click on **[OK]**. If the information is incorrect, click on **[Cancel]**, make any needed corrections and resubmit the data.

After clicking **[OK]**, a page is displayed with a Request ID. This Request ID will become the user's ETA User ID upon approval. Make a note of the User ID that is listed on this page. Print a copy of the message if a paper copy is needed. **This page will not be accessible later**. A confirmation message containing the information on this page will be emailed. If the confirmation is not received, contact one of the ETA System Administrators.

1.6.1.3 Password Updates

In accordance with SDDC security requirements, passwords will be updated on a regular basis. However, users can request a password update at anytime through the *ETA Main Menu* page (Figure 1-3) by clicking on the *Forgot Password* link. Users must enter their User ID and click on **[Submit]**. Users will receive a new password via email.

1.6.1.4 Email Address Updates

In accordance with SDDC security requirements, users must have a current email address. If the email address has changed since the initial registration, the user must update the information through the ETA web site. The URL for the server is https://eta.sddc.army.mil. Click on the *Edit User Profile* link, located at the top of the screen (Figure 1-3). Enter the appropriate user id and password (this may not be necessary if the user is currently logged into the module.) The ETA User Update screen will be displayed. This is similar to Figure 1-5. Scroll down to the bottom of the screen to view the "Email Address" field. Update the email address as appropriate by clicking and dragging in the text box to highlight the incorrect text and type in the correct information. Click on [Save Changes] to save the change.

1.6.2 CWA Login

To access CWA, use the *ETA Main Page*. Enter the URL for the ETA Server. When the ETA Main Page is displayed, click on the *Personal Property* link. A set of links concerning Personal

Property issues will be displayed. Click on the <u>CWA</u> link. This link will open a small window requesting the user's User ID and Password (Figure 1-9). Enter the appropriate User Name and Password then click on **[OK]**. The Internet browser opens another window and the first page of the CWA is displayed. The role selected when the user registered will determine access to any CWA functions defined by that role.

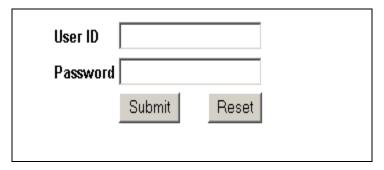


Figure 1-9. Network Password

1.6.3 SDDC Point of Contact

Surface Deployment and Distribution Command 200 Stovall Street SDG6-AP Alexandria, Virginia 22332

George Thomas: (703) 428-2237

DSN: 328

FAX: (703) 428-3390

1.6.4 Exiting CWA

Users can exit CWA from anywhere in the system. In the upper right-hand corner of the browser Titlebar, there are three boxes (refer to Figures 1-1 and 1-2). Click on the [X]. The outer browser window closes and the session is closed. Users can also choose File on the browser pull-down menu, scroll down to and click Exit. Either of these methods ends the user's session.

SECTION 2 CWA

2.1 CWA MAIN SCREEN

Once you have gone through the ETA system and entered your User ID and Password for the CWA, the CWA Main Page screen is displayed.



Figure 2-1. CWA Main Screen

2.1.1 Error Messages

If a pop-up window error message is displayed, follow the instructions listed to correct the error.

2.3 TP SCREENS

2.3.1 Log in as a TP

To access CWA, the user will click on the [Enter CWA] button.



Figure 2-2. TP Multiple Login Screen

2.3.2 TP Multiple Main Page

Once the user logs into CWA and clicks on the [Enter CWA] button, the TP Main Page will be displayed.

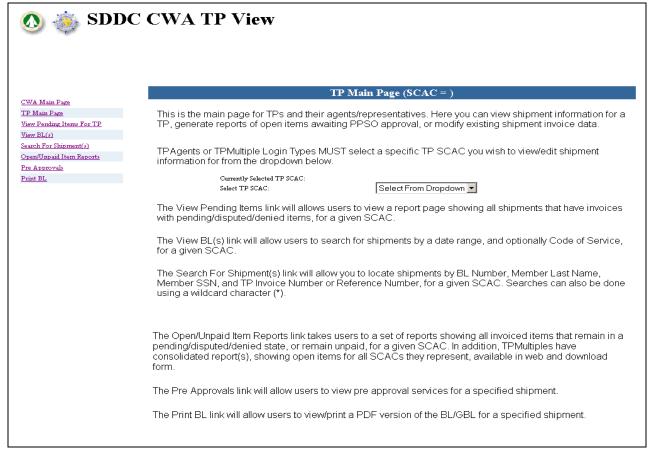


Figure 2-3. TP Multiple Main Page Screen

2.3.3 Select a specific TP

The TP Multiple user will select a specific TP SCAC from the drop down window to view/edit shipment information.

TP Main Page (SCAC =)

This is the main page for TPs and their agents/representatives. Here you can view shipment information for a TP, generate reports of open items awaiting PPSO approval, or modify existing shipment invoice data.

TPAgents or TPMultiple Login Types MUST select a specific TP SCAC you wish to view/edit shipment information for from the dropdown below.



The View Pending Items link will allows users to view a report page showing all shipments that have invoices with pending/disputed/denied items, for a given SCAC.

The View BL(s) link will allow users to search for shipments by a date range, and optionally Code of Service, for a given SCAC.

The Search For Shipment(s) link will allow you to locate shipments by BL Number, Member Last Name, Member SSN, and TP Invoice Number or Reference Number, for a given SCAC. Searches can also be done using a wildcard character (*).

The Open/Unpaid Item Reports link takes users to a set of reports showing all invoiced items that remain in a pending/disputed/denied state, or remain unpaid, for a given SCAC. In addition, TPMultiples have consolidated report(s), showing open items for all SCACs they represent, available in web and download form

The Pre Approvals link will allow users to view pre approval services for a specified shipment.

The Print BL link will allow users to view/print a PDF version of the BL/GBL for a specified shipment.

Figure 2-4. TP Drop Down Window Screen

2.3.4 View Pending Items for TP

Click on the link <u>View Pending Items</u> for TP to view pending items for TP. This link provides two options: View Items and Edit Items.

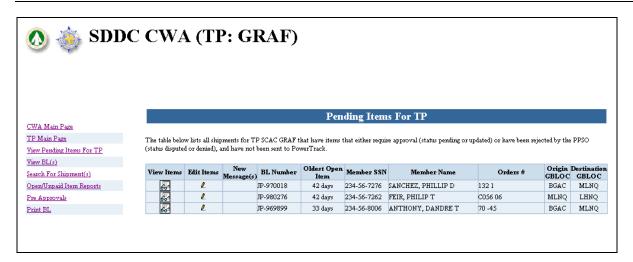


Figure 2-5. View Pending Items Screen

2.3.4.1 View Items

Click on the link <u>View Items</u> to view shipment services and charges. This is a read-only option. **Note**: The user is only able to view the shipment record.

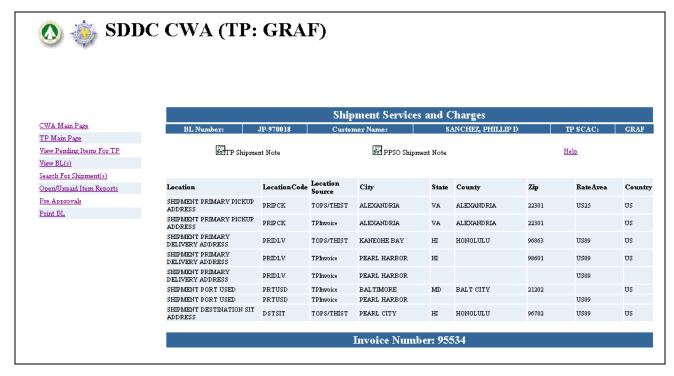


Figure 2-6. View Items Screen

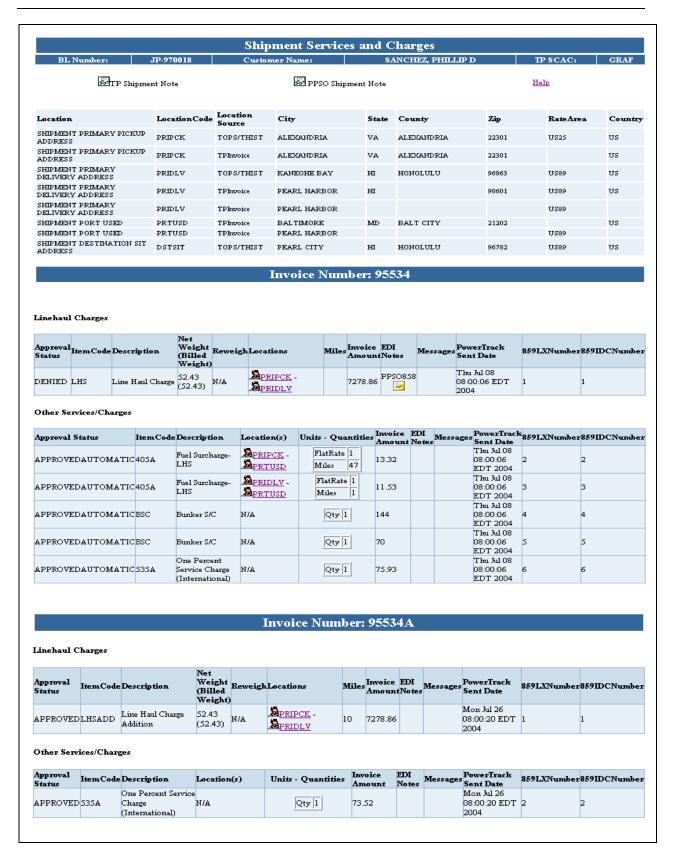


Figure 2-7. View Items Full Screen

2.3.4.2 Edit Items

Click on the link *Edit Items* to edit shipment services and charges. This is an option to make changes. TP will use this screen to correct invoice line item quantities, locations and cost values as well as add TP notes and enter reweigh information.

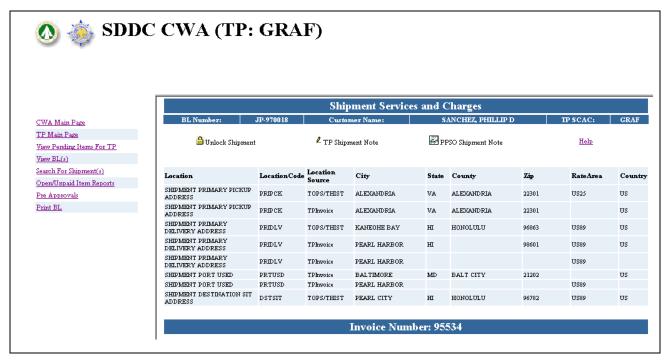


Figure 2-8. Edit Items Screen

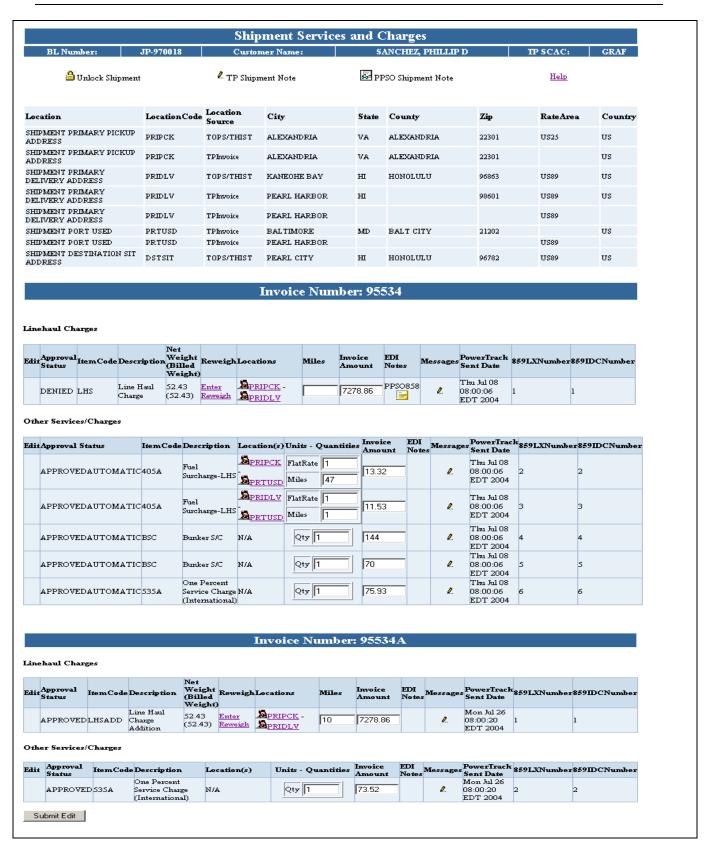


Figure 2-9. Edit Items Full Screen

2.3.4.3 Shipment Service Location Information

To edit shipment service location information for a particular line item, click on the link listed in the Locations column, enter new address and new zip code, select the new rate area from the drop down list and click the **[Submit Edit]** button. Example: ORGSIT – Shipment Origin SIT Address.

Note: For complete list of shipping address types see Appendix B.

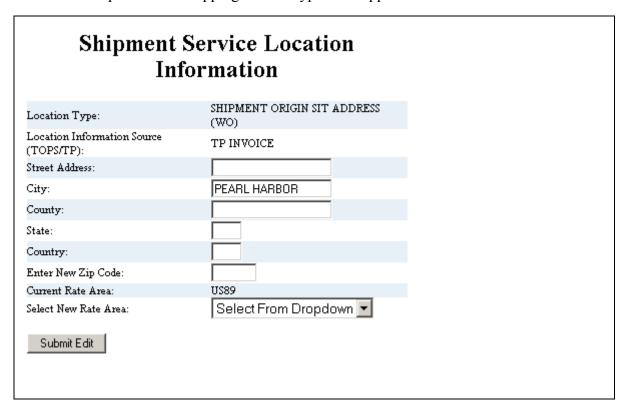


Figure 2-10. Shipment Service Location Information Screen

2.3.4.4 Messages

Example: Click on the pencil icon link to enter a message. Click the [Add Message] button, enter new text in the box, select the origin or destination GBLOC and click the [Save] button.

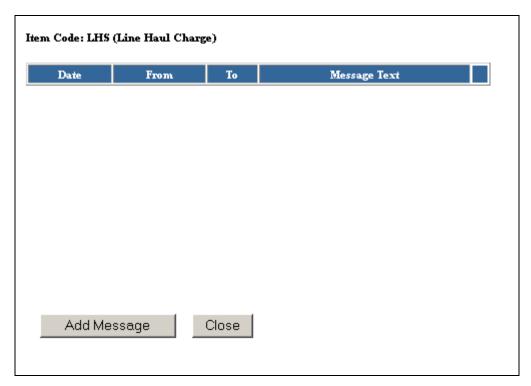


Figure 2-11. Messages Screen

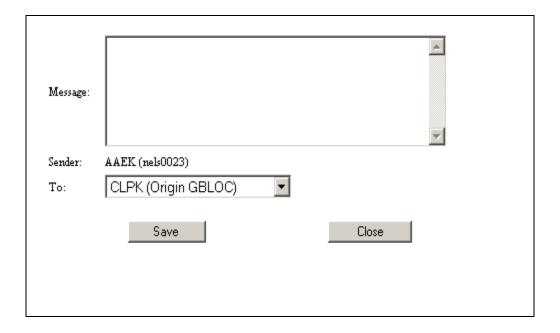


Figure 2-12. Add Message Screen

2.3.4.5 EDI Notes

EDI Notes column displays computer-generated costing engine messages (notes for denial of items by costing engine).

Item Code: 100A
(Maxpak)

PPSO Note: (CE10) Service
and percent rates not
available.

Figure 2-13. EDI Notes Screen

2.3.4.6 Edit Locking

As soon as the user enters edit mode from a search page, or other page, the Edit Locking tool automatically locks the shipment and no other user is able to access the shipment record. The Edit Locking allows the user to explicitly unlock shipments directly from the edit pages, otherwise the lock "times-out" after a given time period. On all the search results pages, Edit Locking displays the lock status for each shipment, including the ETA user ID.

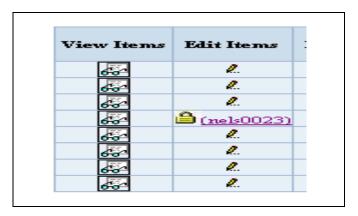


Figure 2-14. Edit Lock Screen

2.3.4.7 Enter Reweigh Information

Click on the *Enter Reweigh* link to enter/edit Reweigh information.

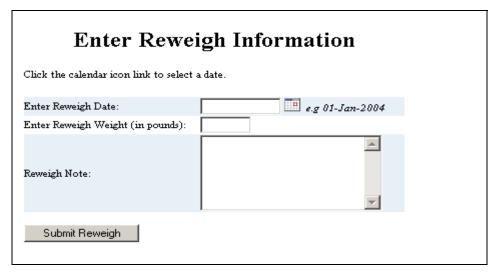


Figure 2-15. Reweigh Screen

2.3.5 View BLs

Click on the link <u>View BLs</u> to generate shipments report. Select one of the date types from the drop down window, enter the date range and click the [Get Shipments] button.

Note: In addition, the user can filter the shipments report by Code of Service, if desired.

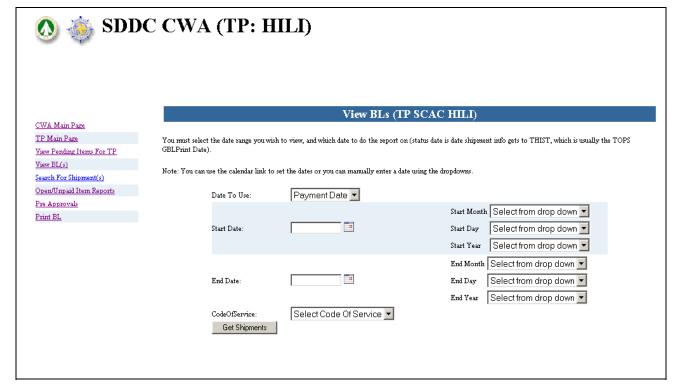


Figure 2-16. View BLs Screen

Example: View by Pickup Date

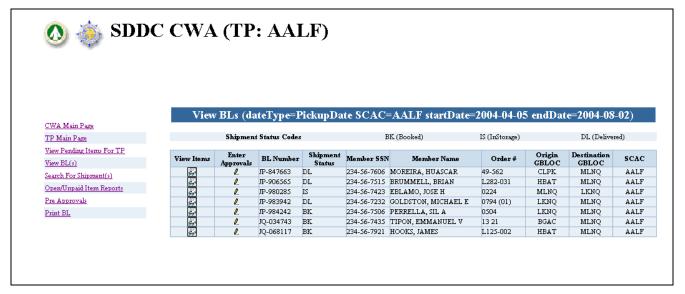


Figure 2-17. View by Pickup Date Screen

2.3.6 Search for Shipments

Click on the link <u>Search for Shipments</u>. This link provides five search options: BL Number, Customer SSN, Customer Last Name, TP Invoice Number, and TP Reference Number.

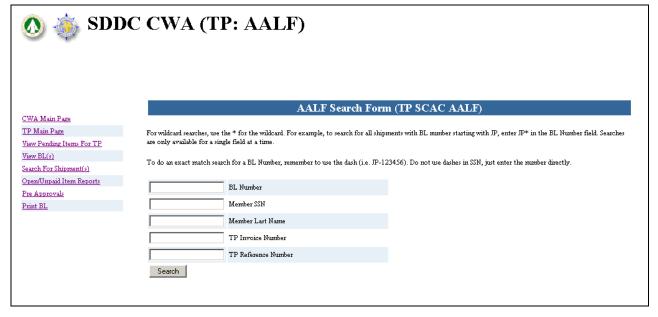


Figure 2-18. Search for Shipments Screen

2.3.6.1 Search by BL Number

Example: Enter BL Number and click [Search]. This link provides two options: View Items and Edit Items.

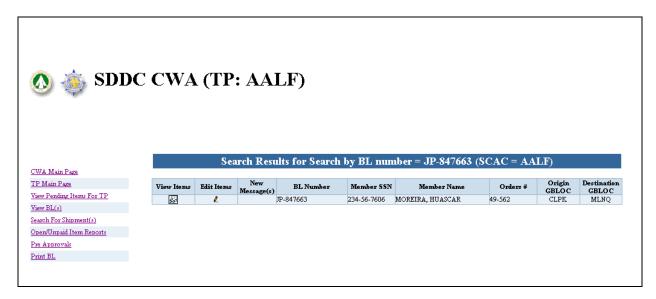


Figure 2-19. Search Results by BL Number Screen

2.3.7 Open/Unpaid Item Reports

Click on the link <u>Open/Unpaid Item Reports</u> from the main menu on the left side to view the reports page.

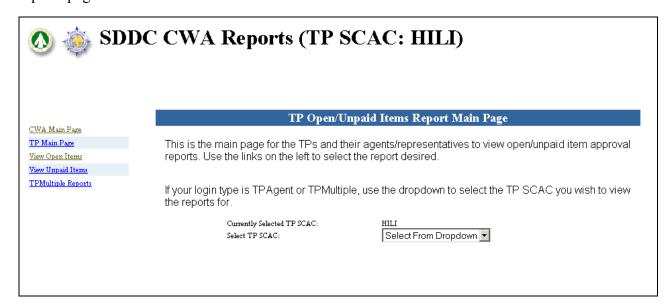


Figure 2-20. Open/Unpaid Item Reports Screen

2.3.7.1 View Open Items

Click on the link <u>View Open Items</u> to view open items. This link provides four view options: Show Pending Items (displayed by default), Show Denied/Disputed Items, Show All Unapproved Items, and Sort by Age.

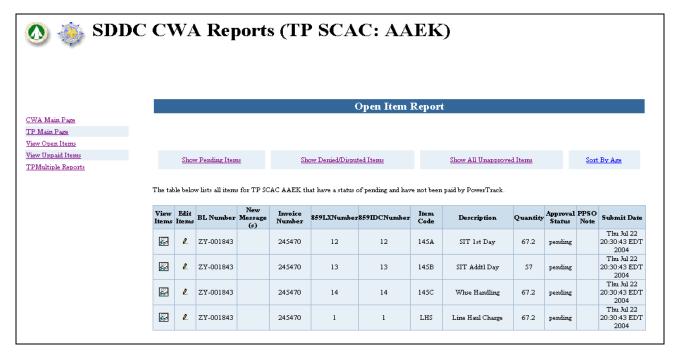


Figure 2-21. View Open Items Screen

Example 1: Show Denied/Disputed Items

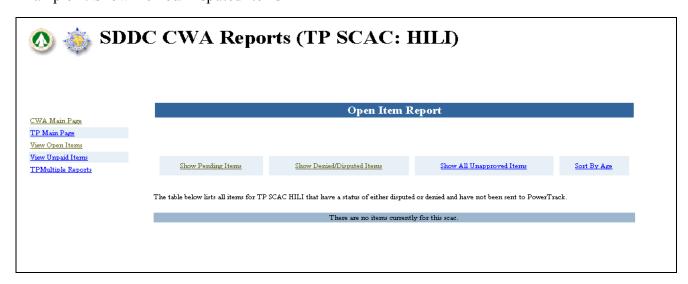


Figure 2-22. Show Denied/Disputed Items Screen

Example 2: Show All Unapproved Items

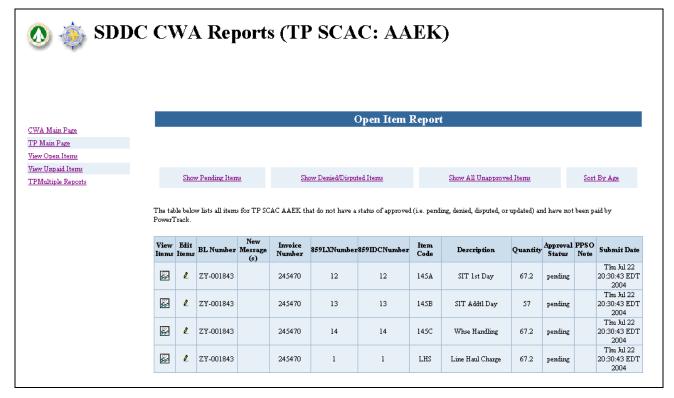


Figure 2-23. Show All Unapproved Items Screen

Example 3: Sort by Age

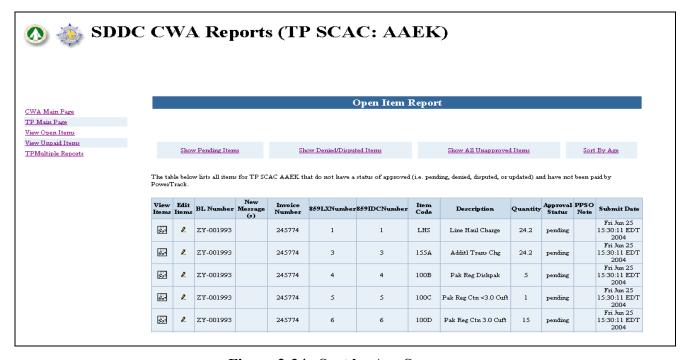


Figure 2-24. Sort by Age Screen

2.3.7.2 View Unpaid Items

Click on the link <u>View Unpaid Items</u> to view unpaid items. To view Date Range report, enter start date, end date and click the [Submit Date Range Report] button. To view a report of all unpaid items for a TP, click on the link <u>Click Here</u>.

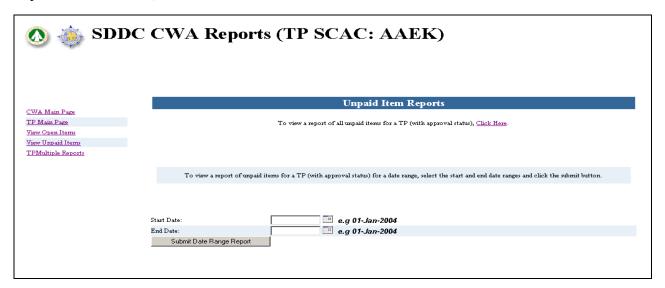


Figure 2-25. View Unpaid Items Report Screen

Example 1: View Unpaid Items Date Range Report

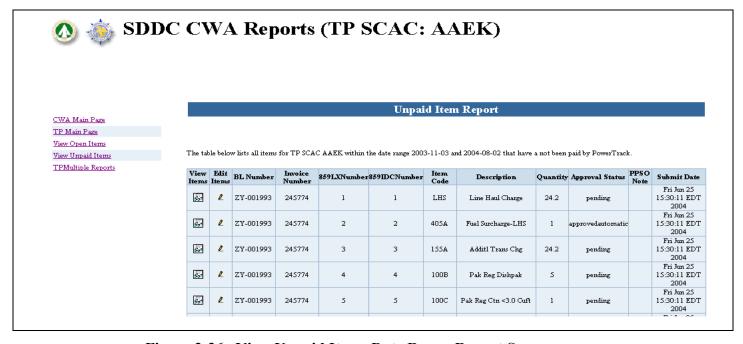


Figure 2-26. View Unpaid Items Date Range Report Screen

Example 2: View a report of all unpaid items for a TP

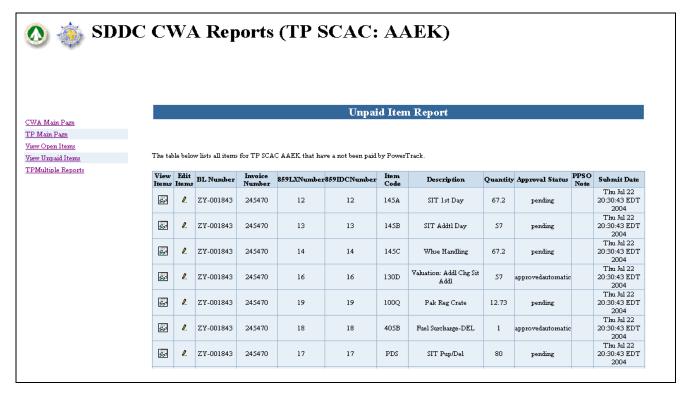


Figure 2-27. Report of all Unpaid Items Screen

2.3.7.3 TP Multiple Reports

Click on the link TP Multiple Reports.

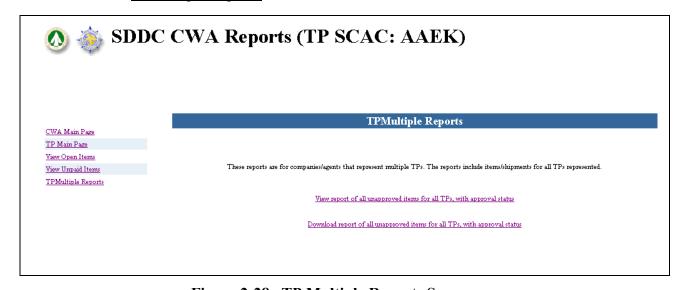


Figure 2-28. TP Multiple Reports Screen

Example 1: Click on the link <u>View report of all unapproved items for all TPs with approval status</u>. This report lists all items with pending, denied, disputed or updated statuses that have not been paid by PowerTrack.

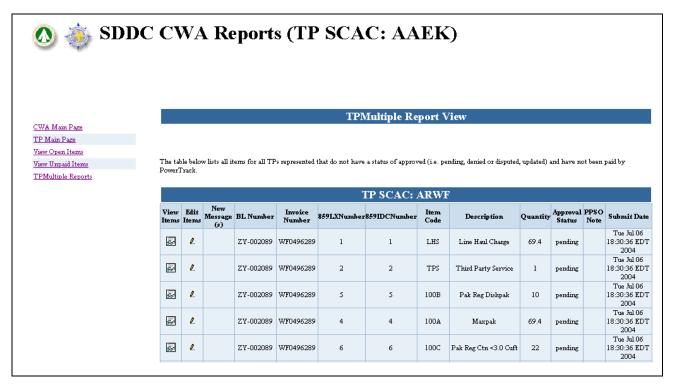


Figure 2-29. TP Multiple Report View Screen

Example 2: Click on the link <u>Download report of all unapproved items for TPs with approval</u> <u>status</u> to download the report.

Note: To download the report, click on the link <u>Download Report</u>. Save the file to a disk or on your hard drive. Open Microsoft Excel on your personal computer (PC) and open the file with the report. Next, click the 'Delimited' box and click the [Next] button. Then click to undo the 'Tab' box; check the 'Other' box and insert the pipe symbol (|) on your keyboard, click the [Next] button, then click the [Finish] button.

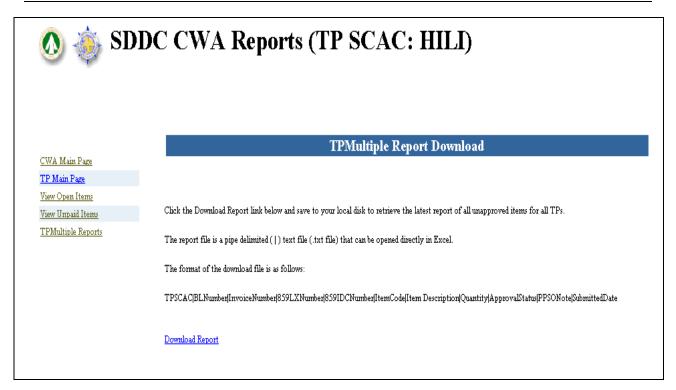


Figure 2-30. TP Multiple Report Download Screen

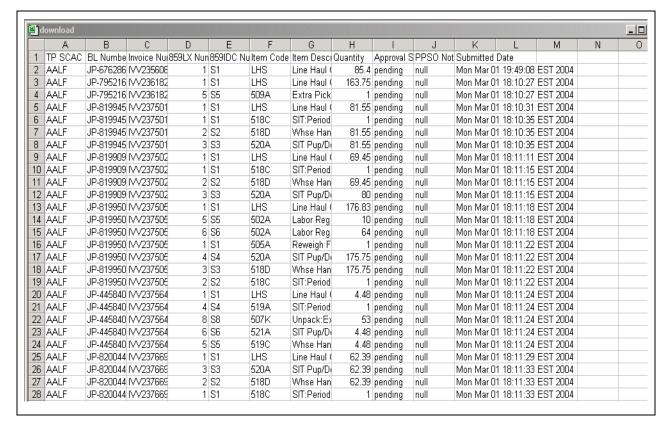


Figure 2-31. TP Multiple Report in Microsoft Excel

2.3.8 Pre Approvals

To view pre approval items for a particular BL, click on the link <u>Pre Approvals</u>, enter the BL number and click the [Submit] button.

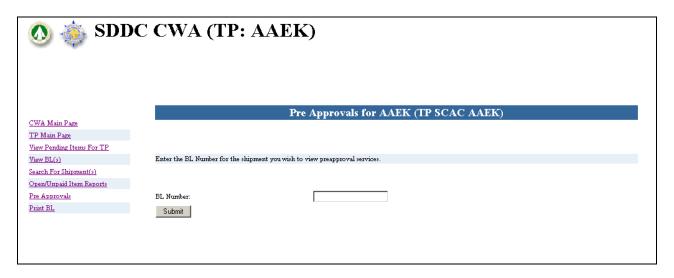


Figure 2-32. Pre Approvals Screen

Example: Pre Approvals results for BL number ZY-025040

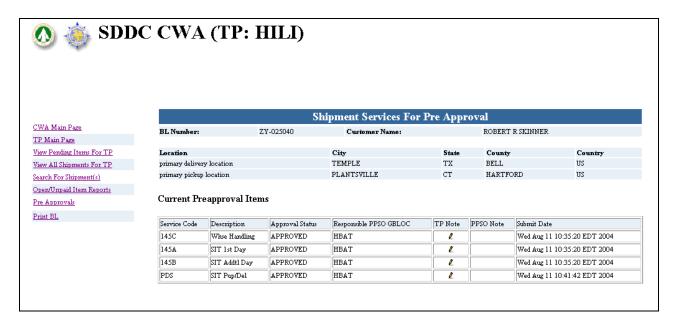


Figure 2-33. Pre Approvals Results Screen

2.3.9 Print BL

Click on the link <u>Print BL</u> to print the report. Enter BL Number and click [Submit].

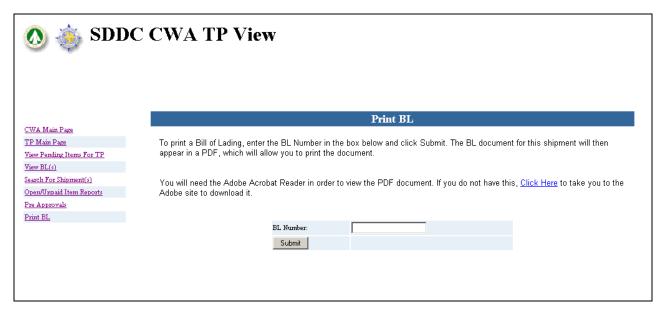


Figure 2-34. Print BL Screen

Note: If you do not have Acrobat Reader installed, click on the link <u>Click Here</u> and follow the instructions on the screen.

Central Web Application

TP User's Manual

APPENDIX A – ACRONYMS

ACRONYMS

BL	Bill of Lading
CE	
DA	Shipment Authorized Delivery Address
CWA	
DFAS	Defense Finance and Accounting System
DoD	Department of Defense
DTOD	Defense Table of Official Distances
EDI	Electronic Data Interchange
ETA	Electronic Transportation Acquisition
FTP	File Transfer Protocol
GBL	
GBLOC	
GSA	
GUI	Graphic User Interface
IC	(EDI) Implementation Convention
HTTP	
HTTPS	
LHS	Line Haul Item
MDA	
NIPRNET	
NTS	
OCONUS	
OTO	One-Time-Only (Shipment)
PM	Persistence Manager (from JDO)
PPPO	Personal Property Processing Office
PPPSB	Passenger and Personal Property Systems Branch
PPSO	Personal Property Shipping Office
SCAC	Standard Carrier Alpha Code

	~~~
	SDDC
Storage In-Transit	SIT
Simple Mail Transport Protocol	SMTP
TOPS History	THIST
Transportation Operational Personal Property Standard System	TOPS
	TP
	URL

APPENDIX B – SHIPMENT ADDRESS TYPES

#### SHIPMENT ADDRESS TYPES

**ATHPCK** Shipment Authorized Pickup Address

**ATHDLV** Shipment Authorized Delivery Address

**PRIPCK** Shipment Primary Pickup Address

**PRIDLV** Shipment Primary Delivery Address

**ADDPCK** Shipment Additional Pickup Address

**ADDLV** Shipment Additional Delivery Address

**LNGDLV** Shipment Long Delivery Address

**DIVRSN** Shipment Diversion Delivery Address

**RVCPT** Shipment Service Point

**PRTUSD** Shipment Port Used

**PRTORG** Shipment Original Port Designated

**DIVRPT** Shipment Diversion Point

**ORGSIT** Shipment Origin SIT Address

**DSTSIT** Shipment Destination SIT Address